

WOODBURY GLENN CONDOMINIUM PUBLIC WATER SYSTEM

Drinking Water Consumer Confidence Report

For 2023 (Prepared 2024)

Introduction

The Woodbury Glenn Condominium Public Water System has prepared the following report to provide information to you, the consumer, on the quality of our drinking water. Included within this report is general health information, water quality test results, how to participate in decisions concerning your drinking water and water system contacts.

Source Water Information

The Woodbury Glenn Condominium receives its drinking water from 2 water wells located on the southern side of Woodbury. The two wells pump water into the Woodbury Pump Building and are treated through several stages of treatment. The first stage is a cyclone particulate filter, then through an ion exchange softening system, then through chlorine injection, and then through contact tanks that ensures a minimum of 30 minutes of contact time. The water is then pumped through high service flow pumps to your home. Woodbury Glenn Condominiums in 2023 had an unconditioned license to operate this water system.

Susceptibility of Your Drinking Water Source to Contamination

The aquifer that supplies drinking water to Woodbury Glen Condominiums has a high susceptibility to contamination because the aquifer is sand and gravel and lacks an overlying protective layer of clay. This susceptibility means that under currently existing conditions, the likelihood of the aquifer becoming contaminated is relatively high. This likelihood can be minimized by implementing appropriate protective measures. Because of the depths of the wells, there is less of susceptibility of contaminants than a surface water system. Please notify your water system if you observe or hear of any contaminant spill in your local area. Copies of the source water assessment report prepared for Woodbury Glenn Condominiums are available by contacting Brandon Mantel from Donamarc Water Systems Co at 330-896-4949 or email brandon@donamarc.com.

What are sources of contamination to drinking water?

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include: (A) Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife; (B) Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming; (C) Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses; (D) Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems; (E) Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, USEPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Federal Environmental Protection Agency's Safe Drinking Water Hotline (1-800-426-4791).

Who needs to take special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons, such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infection. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

About your drinking water.

The EPA requires regular sampling to ensure drinking water safety. The Woodbury Glenn Condominium Public Water System conducted sampling for bacteria; inorganic; radiological; synthetic organic; volatile organic contaminant sampling during the prior to and through 2023 years. Samples were collected for a total of over 30 different contaminants most of which were not detected in the Woodbury Glenn Condominium Water Supply. The Ohio EPA requires us to monitor for some contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of our data, though accurate, are more than one year old.

Table of Detected Contaminants

Listed below is information on those contaminants that were found in the Woodbury Glenn Condominium Public Water System drinking water.

Contaminants (Units)	MCLG	MCL	Level Found	Range of Detections	Violation	Sample Year	Typical Source of Contaminants
Inorganic Contaminants							
Arsenic (ppb)	0	10	6.8	NA	NO	2022	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes
Fluoride (ppm)	4.0	4.0	0.176	NA	NO	2022	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
Disinfectants							
Total Chlorine (ppm)	MRDLG= 4.0	MRDL = 4.0	1.11	0.78-1.45	NO	2023	Water additive used to control microbes
Disinfectant Byproducts							
TTHM’s (ppb)	NA	80	8	7.9-7.9	NO	2023	Byproduct of drinking water chlorination
Lead and Copper							
Contaminants (units)	Action Level (AL)	Individual Results over the AL	90% of test levels were less than	Violation	Year Sampled	Typical source of Contaminants	
Lead (ppb)	15 ppb	N/A	< 2.0	NO	2021	Corrosion of household plumbing systems; Erosion of natural deposits	
	__0__ out of __5__ samples were found to have lead levels in excess of the lead action level of 15 ppb.						
Copper (ppm)	1.3 ppm	NA	0.017	NO	2021	Erosion of natural deposits; Leaching from wood preservatives; Corrosion of household plumbing systems	
	__0__ out of __5__ samples were found to have copper levels in excess of the copper action level of 1.3 ppm.						

Arsenic Educational Information

While your drinking water meets EPA's standard for arsenic, it does contain low levels of arsenic. EPA's standard balances the current understanding of arsenic's possible health effects against the cost of removing arsenic from drinking water. EPA continues to research the health effects of low levels of arsenic, which is a mineral known to cause cancer in humans at high concentrations and is linked to other health effects such as skin damage and circulatory problems.

Lead Educational Information

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Woodbury Glenn Condominium Public Water System is responsible for providing high quality drinking water but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

HOW DO I PARTICIPATE IN DECISIONS CONCERNING MY DRINKING WATER?

Public participation and comments are encouraged by contacting Brandon Mantel from Donamarc Water Systems Co at 330-896-4949 or email brandon@donamarc.com. For more information on your drinking water contact Brandon Mantel at 330-896-4949 or 800-532-3330.

Definitions of some terms contained within this report.

- **Maximum Contaminant Level Goal (MCLG):** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
- **Maximum Contaminant level (MCL):** The highest level of contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
- **Maximum Residual Disinfectant Level (MRDL):** The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
- **Maximum Residual Disinfectant Level Goal (MRDLG):** The level of drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- Parts per Million (ppm) or Milligrams per Liter (mg/L) are units of measure for concentration of a contaminant. A part per million corresponds to one second in a little over 11.5 days.
- Parts per Billion (ppb) or Micrograms per Liter (µg/L) are units of measure for concentration of a contaminant. A part per billion corresponds to one second in 31.7 years.
- The "<" symbol: A symbol which means less than. A result of <5 means that the lowest level that could be detected was 5 and the contaminant in that sample was not detected.
- NA: Not Applicable

If a potential or actual cross-connection contamination hazard is identified, the customer will be required to eliminate the hazard and/or install an appropriate backflow preventer at the service connection and/or at the hazard.

Special Conditions

Auxiliary Water Systems

What is an auxiliary water system?

It is any water system on or available to your property other than the public water system. Used water or water from wells, cisterns or open reservoirs that are equipped with pumps or other sources of pressure, including gravity are examples.

What protection is required?

- The auxiliary water system must be completely separated from water supply plumbing served by a public water system; and
- An approved backflow preventer must be installed at the service connection (where the public water system connects to the customer's plumbing system).

OR

- The auxiliary water system must be eliminated.

Are there exceptions?

At their discretion, the water supplier may waive the requirement for a backflow preventer at the service connection if all the following conditions are met:

- All components of the auxiliary water system, including pumps, pressure tanks and piping, are removed from the premises, which are defined as all buildings, dwellings, structures or areas with water supply plumbing connected to the public water system.

- The possibility of connecting the auxiliary water system to the water supply plumbing is determined by the water supplier to be extremely low.
- No other hazards exist.
- The customer enters into a contract with the water supplier, as described below.

The contract will require the customer:

- To understand the potential hazard of a cross-connection.
- To never create a cross-connection between the auxiliary water system and the public water system.
- To allow an inspector to survey their property for hazards as long as the contract is in effect.
- To face loss of service and other penalties if the contract is violated.

The water supplier must perform an annual inspection of the customer's contract-regulated property to verify the conditions have not changed, which would warrant installation of a backflow preventer. The water supplier must, by law, do everything reasonably possible to protect the water system from contamination.

Booster Pumps

What is the concern?

Booster pumps connected to plumbing systems or water mains can cause backsiphonage by reducing the water mains. The following requirements are in place to help prevent backsiphonage:

- Booster pumps, not used for fire suppression, must be equipped with a low suction cut-off switch that is tested and certified every year;
- Alternately, when a booster pump is necessary for one-, two- and three-family dwellings, it is preferred that the booster pump draw from a surge tank filled through an air gap; and

- Booster pumps, used in a fire suppression system, must be equipped with either a low suction throttling valve on the discharge side or be equipped with a variable speed suction limiting control system. Low-pressure cut-off devices will suffice for fire pumps installed prior to August 8, 2008, until a significant modification is warranted, at which point the minimum pressure sustaining method must be updated. Each of these methods must be tested and certified each year.

Contacts

Need more information?

Questions concerning backflow prevention and cross-connection control may be directed to your local water department or to your local Ohio EPA District Office at the following numbers:

Northwest District	(419) 352-8461
Northeast District	(330) 963-1200
Southwest District	(937) 285-6357
Southeast District	(740) 385-8501
Central District	(614) 728-3778

Questions regarding internal plumbing in the home may be directed to your local plumbing authority or to the Ohio Department of Commerce, Plumbing Administrator, at (614) 644-3153.

Mike DeWine, Governor
Laurie A. Stevenson, Director

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Backflow Prevention and Cross-Connection Control

Protecting our Public Water System

August 2015



Division of Drinking and Ground Waters
P.O. Box 1049
Columbus, Ohio 43216-1049
(614) 644-2752
www.epa.ohio.gov

What is a cross-connection?

Any physical connection created between a possible source of contamination and any drinking water system piping.

What is backflow?

It is the flow through a cross-connection from a possible source of contamination back into the drinking water system. It occurs when a cross-connection is created and a pressure reversal, either as backsiphonage or backpressure, occurs in the water supply piping.

Why be concerned?

- ALL cross-connections pose a potential health risk.
- Backflow can be a health hazard for your family or other consumers if contaminated water enters your water supply plumbing system and is used for drinking, cooking or bathing. Chemical burns, fires, explosions, poisonings, illness and death have all been caused by backflow through cross-connections.
- Backflow occurs more often than you think.
- You are legally responsible for protecting your water supply plumbing from backflow that may contaminate drinking water, either your own or someone else’s. This includes complying with the plumbing code and not creating cross-connections.

What causes backsiphonage?

Backsiphonage occurs when there is a loss of pressure in a piping system. This can occur if the water supply pressure is lost or falls to a level lower than the source of contamination. This condition, which is similar to drinking from a glass with a straw, allows liquids to be siphoned back into the distribution system.

What causes backpressure?

Backpressure occurs when a higher opposing pressure is applied against the public water system’s pressure. This condition allows undesirable gases or liquids from another system to enter the drinking water supply. Any pumping system (such as a well pump) or pressurized system (such as steam or hot water boilers) can exert backpressure when cross-connected with the public water system.

What can I do?

- Be aware of and eliminate cross-connections.
- Maintain air gaps. Do not submerge hoses or place them where they could become submerged.
- Use hose bib vacuum breakers on fixtures (hose connections in the basement, laundry room and outside).
- Install approved, testable backflow preventers on lawn irrigation systems.
- Do not create a connection between an auxiliary water system (well, cistern, body of water) and the water supply plumbing.

What are some common backflow hazards that threaten the homeowner and other consumers?

- Hose connections to chemical solution aspirators to feed lawn and shrub herbicides, pesticides or fertilizers.
- Lawn irrigation systems.
- Chemically treated heating systems.
- Hose connections to a water outlet or laundry tub.
- Swimming pools, hot tubs, spas.
- Private and/or non-potable water supplies located on the property.
- Water-operated sump drain devices.
- Feed lots/livestock holding areas or barnyards fed through pipes or hoses from your water supply plumbing.

What are examples of cross-connection and backflow scenarios?

- Soapy water or other cleaning compounds backsiphon into the water supply plumbing through a faucet or hose submerged in a bucket or laundry basin.
- Pool water backsiphons into the water supply plumbing through a hose submerged in a swimming pool.
- Fertilizers/pesticides backsiphon into the water supply plumbing through a garden hose attached to a fertilizer/pesticide sprayer.
- Chemicals/pesticides and animal feces drawn into the water supply plumbing from a lawn irrigation system with submerged nozzles.
- Bacteria/chemicals/additives in a boiler system backsiphon into the water supply plumbing.
- Unsafe water pumped from a private well applies backpressure and contaminates the public water supply through a connection between the private well discharge and the potable water supply plumbing.

What must be done to protect the public water system?

The public water supplier must determine potential and actual hazards. If a hazard exists at a customer’s public water supply service connection, the customer will be required to install and maintain an appropriate backflow preventer* at the meter and/or at the source of the hazard.

*Check with your water supplier to verify which backflow preventer is required before purchase or installation.

Who is responsible?

In Ohio, the responsibility for preventing backflow is divided. In general, state and local plumbing inspectors have authority over plumbing systems within buildings while Ohio EPA and water suppliers regulate protection of the distribution system at each service connection.

Water customers have the ultimate responsibility for properly maintaining their plumbing systems. It is the homeowner’s or other customer’s responsibility to ensure that cross-connections are not created and that any required backflow preventers are tested yearly and are in operable condition.

What is the law?

Ohio Administrative Code Chapter 3745-95 requires the public water supplier to protect the public water system from cross-connections and prevent backflow situations. The public water supplier must conduct cross-connection control inspections of their water customers’ property to evaluate hazards. Local ordinances or water department regulations may also exist and must be followed in addition to state regulations.